



Frequently Asked Questions

Q. How can I book tee-times from First in Fife?

A. You can book tee times via the First in Fife website.

Q. Can I book tee times directly with one of the golf courses?

A. No, the First in Fife Golfpass is an internet-only offer and all purchases and bookings must be made via www.firstinfifegolf.com

Q. Can we buy passes from the courses?

A. No, the First in Fife Golfpass is an internet-only offer and all purchases and bookings must be made via www.firstinfifegolf.com

Q. We only want to play one Course; can we buy a couple of passes between us and use all the vouchers on the one day?

A. No, the First in Fife Golfpass is designed to encourage golfers to play multiple rounds of golf across our member courses – it is not simply a way of buying discounted golf so the passes are not to be shared between members of a group – each Golfer must have their own pass. If you wish to make a group booking at one of the member courses, you should contact that course directly and ask for their Group Rates.

Q. We don't really want to pay in advance; can't we just reserve the tee-times and then pay on the day or buy vouchers at the course?

A. No, the First in Fife Golfpass is an internet-only offer and all purchases and bookings must be made via www.firstinfifegolf.com – It is a heavily discounted offer, and must be pre-paid by way of purchasing vouchers on the website.

Q. How do I organise a group? We each want to buy our own pass, but to play as a group.

A. The best way to do this is to create a group account with a username and password you'll all remember. Then each member of the group can login to the account in turn and buy their passes, using their own credit card details. This will then mean that the account will have a number of passes available – the group leader can then make the tee reservations and apply passes to these reservations.

Q. We've already gone and created an account each and bought our passes ☹. Can we put these together so we are able to book tee times together ?

A. Yes – please call 08445 860277 and explain the problem. Our operators will be able to combine your passes onto one account so that you are able to carry on with your booking as a group.

Q. Can I get a refund if I don't use my vouchers?

A. Vouchers are non-refundable, and golfers are advised to have their own insurance to cover any eventualities. Refunds may only be considered in exceptional circumstances, such as cancellation of a trip because of sudden bereavement or illness, or where a course is closed and play cannot be rearranged on that course or another in the First in Fife group.