

## Understanding Fuel Bills

Fuel bills may be calculated using an estimated meter reading or a reading provided by a customer or a meter reader. This information will be shown on bills as follows:

- 'E' next to the reading means the supplier has *estimated* usage
- 'C' next to the reading means the supplier has used the reading provided by the *customer*.
- 'A' next to the reading means the supplier has used an *actual* reading provided by the meter reader.

When a bill arrives it is important to check that the fuel supplier has used the correct meter reading when calculating gas or electricity usage. Reading and keeping a record of meter readings on a regular basis will help keep track of how much fuel is being used. It may also prevent a large debit or credit balance building up on a fuel account.

Fuel bills may also show a Standing Charge, but this will depend on the tariff and fuel supplier. Where there is a standing charge, it is usually shown as a daily amount and is the same regardless of the amount of fuel which has been used.



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end fuel  
poverty and  
achieve  
warm, dry  
homes for  
all."*