

Energy Assistance Package

The Energy Assistance Package (EAP) is a holistic package to help maximise incomes, reduce fuel bills and improve the energy efficiency of homes. It is funded by the Scottish Government and managed by the Energy Saving Trust and delivered by their network of Energy Saving Scotland advice centres (ESSac).

The EAP has four stages:

- **Stage 1** offers free energy advice to anyone who phones the Home Energy Hotline on **0800 512 012**
- **Stage 2** provides benefits and tax credit checks and advice on low cost energy tariffs to those at risk of fuel poverty
- **Stage 3** provides a package of standard insulation measures - cavity wall and loft insulation - to homeowners and tenants of private sector landlords:
 - aged 70 or over with no central heating or
 - aged 75 or over or
 - receiving a qualifying benefit *See the Appendix to this factsheet*

Landlord permission must be obtained.

Local authority or housing association tenants may be able to access similar measures, funded through a partnership between Scottish Government, landlords and utilities. These tenants should contact the landlord.

- **Stage 4** offers a package of enhanced energy efficiency measures *See the Appendix to this factsheet*, including a new central heating system if appropriate, to homeowners and tenants of private sector landlords who are most vulnerable to fuel poverty:
 - aged 60 or over and have no central heating or
 - living in a home with a poor energy rating and:
 - aged 75 or over
 - aged 60 or over, receiving a qualifying benefit *See the Appendix to this factsheet*
 - child under 16, receiving a qualifying benefit
 - pregnant, receiving a qualifying benefit
 - receiving the highest rate of the care component or the higher rate of the mobility component of disability living allowance
 - are terminally ill (in receipt of DS1500 certificate)

The property must have been the only/main home for at least one year. Landlord permission must be obtained where relevant. If the householder is terminally ill they do not need to have lived in their property for at least one year.

Anyone seeking information on Scottish Government home energy initiatives and help and advice on how to save energy and money in the home should call **0800 512 012** or www.homeenergyscotland.org.uk



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*"Working to
end fuel
poverty and
achieve
warm, dry
homes for
all."*