



Annual Review

2010-2011

Working for Warm, Dry Homes

Honorary President



**Lord O'Neill
of Clackmannan**

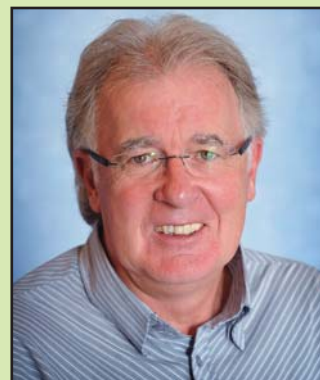
Following two very cold winters and recent high increases in energy bills, the issue of fuel poverty and the very real predicament of those unable to keep warm at an affordable price have been brought home to many of us.

Although the challenge for organisations such as Energy Action Scotland seems greater than ever, I know, as the charity's Honorary President, that much good work is underway across the sectors and that EAS's members and partners are as determined as ever to make progress.

My colleagues and I in the House of Lords continue to make our contribution, for example in scrutinising the recent Energy Bill, and many politicians across the parties understand the need to find a way to eradicate cold, damp homes.

I am pleased therefore to support Energy Action Scotland in its endeavours.

Convener's Report



George Thom

I am pleased to report another strong performance by Energy Action Scotland (EAS) over the last year. It has been a very busy year for the staff team and they have continued to deliver a range of activities, some examples of which feature in this Annual Review.

At a time of financial constraint across all sectors, EAS is very grateful for the continued and invaluable support of its members, Business Supporters Group, corporate sponsors and the Scottish Government.

The charity continues to use its knowledge and to build on the experience of its network to develop and promote solutions to the very real problem of fuel poverty in Scotland.

At the Annual General Meeting in November 2011, I complete my term as EAS's Convener. I would like therefore to take this opportunity to thank my fellow board members, the Director and staff, and our Honorary President and Vice Presidents for their guidance and support.

I wish my successor and EAS well in their endeavours to end fuel poverty in Scotland.

Energy Action Scotland is the charity whose mission statement is to eliminate fuel poverty in Scotland. Its corporate aims are:

raising awareness of fuel poverty, particularly as it affects low income households; maintaining fuel poverty as a national issue of high priority; and working towards affordable warmth for all;

Director's Report



Norman Kerr

I am grateful to the EAS Convener for highlighting the achievements of Energy Action Scotland (EAS) in the last year. However, the charity's task remains challenging.

On the policy front, proposals by the UK Government for the Green Deal and Energy Company Obligation (ECO) herald a new era in how homes are to be made more energy efficient, with a move away from grants for those who are able to pay. For those who are on a low income or who are vulnerable, EAS is pressing to ensure sufficient resources are made available to support them through the ECO.

In April 2011, the UK Government obliged gas and electricity suppliers to provide the Warm Home Discount and we are working with suppliers to encourage them to retain the best of their previous social support initiatives.

The Scottish Government must now meet head on the challenge of ending fuel poverty by the statutory target date of 2016, which lies only months beyond the end of this parliamentary session's lifetime. The Government is reviewing its strategy, assisted by the Scottish Fuel Poverty Forum, starting this autumn and EAS will feed into that process.

EAS continues to provide an information service to its members in all sectors covering developments in the field including a revised website, a weekly e-bulletin and the quarterly magazine Energy Review. The Business Supporters Group and the Energy Advice Forum provide a platform for members to receive presentations from a variety of speakers and to discuss issues of common interest. Events such as the Green Deal/ECO seminars and the Annual Conference are also opportunities to highlight developments and areas of concern that need to be addressed.

Technical and training services continue to be in demand from EAS. Courses include the City and Guilds in Energy Awareness and the follow-on course in Renewables, plus the suite of technical courses such as those for Energy Performance Certificate assessors and on Scottish Building Standards. EAS also provides support to local authorities and RSLs in setting and delivering their plans to tackle fuel poverty.

Over the coming year, my staff and I look forward to working with many others on our common goal.

identifying effective solutions which can transform cold, damp houses into warm, dry homes;

researching fuel poverty and related issues in order to provide in-depth understanding of the causes and effects and to promote best practice;

securing public and private investment for domestic energy efficiency initiatives.

Over the last year, Energy Action Scotland

- Ran Energy Advice Forum meetings for members who deliver advice
- Sat on the Scottish Fuel Poverty Forum and its sub-groups
- Organised the EAS annual conference and exhibition
- Held the EAS Annual General Meeting
- Ran the EnergySavers Award 2010



- Ran a Green Deal/ECO seminar with Consumer Focus Scotland and DECC
- Held briefing events for Scottish politicians of all the main parties
- Spoke at a range of external conferences and seminars
- Gave media comment and wrote articles for external publications
- Attended Scottish political party conferences and spoke at fringe meetings
- Ran a Warm Homes Campaign with politicians, installer companies, grant recipients and local media



- Delivered training courses to City & Guilds level in both Energy Awareness and Renewable Energy in the Home
- Trained assessors to deliver Energy Performance Certificates
- Delivered short energy-awareness courses for front-line workers in the Warmer Homes, Healthier Children project
- Invited a range of speakers for EAS's Business Supporters Group meetings
- Delivered training and produced a leaflet for Macmillan Cancer Support advisors
- Engaged local groups and politicians in the Warmer Communities Initiative
- Established a Strategic Affordable Warmth Fund to assist rural Housing Associations
- Sat on a number of advisory bodies



- Was a member of the Westminster Associate Parliamentary Fuel Poverty and Energy Efficiency Group
- Met with other organisations with an interest in fuel poverty
- Was a member of the Existing Homes Alliance
- Was a member of the Energy Efficiency Partnership for Homes
- Published Energy Review magazine quarterly
- Launched a new website with added features and facilities



- Developed an online Advisors Toolkit on fuel poverty and energy efficiency
- Compiled and issued a weekly members e-bulletin with topical news
- Business Supporters Group hosted a reception in the Scottish Parliament to brief new MSPs
- Provided support to the GAIN network of advice and information bodies in Glasgow
- Provided the secretariat to the Scottish HECA Officers Network
- Developed a database tool to assess the risk of fuel poverty
- Assessed fuel debt advocacy services



- Carried out energy audits on housing stock for RSLs
- Advised on the development and delivery of fuel poverty strategies
- Provided Scottish context for a guide to fuel rights

- Published the annual UK Fuel Poverty Monitor report jointly with NEA in England, Wales and Northern Ireland
- Issued a questionnaire on fuel poverty to the main parties ahead of the UK General Election and published the responses
- Provided briefings on fuel poverty to Scottish MPs, MSPs and their staff
- Responded to consultations on relevant topics from bodies such as the regulator Ofgem
- Gave oral and written evidence to parliamentary committees
- Secured sponsorship for various EAS activities that would not otherwise have been feasible



- Produced a leaflet Keeping Debt at Bay for use by tenants
- Issued the main parties with a questionnaire on fuel poverty and published the results prior to the Scottish Parliamentary Election
- Produced a leaflet on Helping You Through the Cold Weather which was distributed via GP practices
- Provided briefings to Government Ministers and their staff and officials
- Endeavoured to grow the EAS membership
- Lobbied the main parties ahead of the UK and Scottish Parliamentary Elections to include fuel poverty measures in their manifestos
- Provided an information service to members
- Supported local authorities by providing seminars on new Local Housing Strategy guidance

Financial Focus: April 2010 – March 2011

Energy Action Scotland (EAS) received a grant award from the Scottish Government of £130,000 for 2010 – 2011 which represents 22.1% of funding for the year.

Approximately 43% of EAS funding came from corporate sponsorship and donations.

Earned income is generated from training and consultancy services, conferences and forums and from membership.

Sources of Income

	£	%
Private Sector	254,333	43.3
Self-Generated	196,585	33.5
Public Sector	136,000	23.2
Total	586,198	100

Resources Expended

	£	%
Campaigning & Fundraising	287,323	54.3
Training & Consultation	236,374	44.6
Governance and Administration	5,994	1.1
Total	529,691	100

Energy Action Scotland gratefully acknowledges assistance and support from all its members and from:

- Alembic Research Ltd
- Baxi Group (now BDR Thermea)
- Calor Gas
- Eaga plc (now Carillion Energy Services)
- Eaga Scotland (now Carillion Energy Services Scotland)
- Ebico
- Emotion Energy Ltd
- Energy Saving Trust
- ES Pipelines
- ExxonMobil
- GTi Ltd
- Heating Ltd
- Horstmann Group Ltd
- Insta Foam & Fibre
- Isothane Limited
- Mould Growth Consultants
- National Grid
- NEA
- Scottish Gas
- Scotland Gas Networks
- Scottish Government
- ScottishPower
- Scottish and Southern Energy
- Solas Scotland
- West Dunbartonshire Council

■ **Honorary President**

Lord O'Neill of Clackmannan

■ **Honorary Vice Presidents**

Jackie Baillie MSP

Sir Robert Smith MP

Alasdair Allan MSP (until May 2011)

Office Bearers

■ **Convener**

George Thom

■ **Vice Convener**

Professor David Sigsworth

■ **Treasurer**

Andrew Kilpatrick
(from November 2010)

Directors who served at Energy Action Scotland during the period April 2010 – March 2011

■ **Member Directors**

Lynn Campbell (from April 2011)

Alison Crook

Alan Hutton

Liz Marquis

Peter Kelly

Andrew Kilpatrick

George Thom

Ian Watson OBE

Stewart Wilson

■ **Special Directors**

Christopher Bartter (from April 2011)

Hamish McPherson

Professor David Sigsworth

Dr Lesley Wilkie (from April 2011)

■ **Representative Director**

Jenny Saunders

■ **Advisor to Board**

Professor Thomas Carbery OBE

Staff

■ **Director**

Norman Kerr

■ **Public Relations and Information Manager/ Deputy Director**

Elizabeth Gore

■ **Technical and Training Manager**

Scott Restrict

■ **Development Manager**

Barbara Atterson

■ **Finance Officer**

Carol Millar

■ **Research, Information and Project Officer**

Ellen Leaver (until August 2011)

Sara Jones (from October 2011)

■ **Training and Project Officer**

Claire Leslie

■ **Public Relations, Information and Research Assistant**

Christine McArthur

■ **Administrative Assistant**

Rose Ann Porteous





Working for Warm, Dry Homes

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